

**EUROPA**  
ANTI-THEFT ENGINEERING

**DEFENDO**  
100% ANTI-THEFT GUARANTEE  
**ALDROP-LOCK**

1st Time in INDIA  
**EUROPA**  
Presents  
**ANTI-BURGLARY INSURANCE**  
Worth Rs 5 Lakhs

Marketed By:  
**Welmade Locking Systems Private Limited**  
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www.europalocks.com

**EUROPA**  
ANTI-THEFT ENGINEERING

**ISO 9001**  
CERTIFIED COMPANY

**EUROPA**  
ANTI-THEFT ENGINEERING

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**EUROPA**  
ANTI-THEFT ENGINEERING

**COMPANY PROFILE**

**Our Mission :**  
"ANTI-THEFT ENGINEERING"

**Our Vision :**  
"We shall be a Global Provider of customized anti-theft products + solutions for every house + institution, with an "Idea to Actual theft prevention" value chain, having a global mind set; being a good place to work, learn and grow; with a culture of disruptive innovation and continual improvement."

The EUROPA journey began in the year 1984 with the Mission "ANTI-THEFT ENGINEERING". Dr. P. A. Joshi after studying in Germany (Dr. Ing : Doctorate in Mechanical Engineering & B. E. [Mechanical]), founded this Company in the cultural and industrial city of Pune. Since then, Welmade Locking Systems Private Limited has carved for itself an enviable niche in the Indian Market, Continuous growth based on innovative Product Engineering and Strategic thinking has made the Company the Brand Leader, giving the "EUROPA" brand its excellent reputation.

Backed by world-class technology and driven by a dedicated team of over 400 dynamic professionals (25% are involved in Design & Development), the company manufactures international standard products which have been appreciated in trade fairs like the "KOLN TRADE FAIR" held in Germany.

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**EUROPA**  
ANTI-THEFT ENGINEERING

**COMPANY PROFILE**

We constantly INNOVATE to design and manufacture locks with best-in-class features meeting Global function, finish, load (strength) & life (warranty) standards.

We have applied for and received a large number of Patent and Design Registration.

Dr. P. A. Joshi, founder of the Company, was requested to provide services as the **International Consultant for 'Global Mapping of Lock Technology'** by UNIDO (United Nations Industrial Development Organization), Vienna, Austria in 2003. He was deputed by UNIDO to visit and study over 25 Lock Factories in Germany, Switzerland, Spain, France, UK, Italy, Hongkong, China & Taiwan.

We have a wide network of sales branches across India, manufacturing units in Bhosari & Chakan (Pune) and Head Office in Bhosari, Pune.

Europa has been awarded the "G. S. Parkhe Industrial Merit Award" in the year 1990, and the "Hari Malini Joshi Award" in the year 1995, by MCCIA, PUNE for outstanding Product Design.

In the year 2015, Dr. P. A. Joshi the chairman of the company was awarded the "Excellence in First Generation Entrepreneurship Award" by Entrepreneur's International Club of Pune.

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SCAN ME FOR INSURANCE ON YOUR LOCK

**USER MANUAL**  
(This user manual is applicable for A31I, A33I Model)

**EUROPA**  
ANTI-THEFT ENGINEERING

**WARRANTY**

This product offered by 'Welmade Locking Systems Private Limited' is warranted as per the terms and conditions mentioned below. Damage due to abuse or negligence, faulty installation/fitment is not covered in warranty. During warranty period, if product is found to be defective in workmanship or due to any material/parts to be used, product will be repaired or replaced by similar part/product at sole discretion of the company.

**WARRANTY TERMS & CONDITIONS**

- The product offered by 'EUROPA', comes with a warranty period of 15 years from the date of purchased mentioned on the product.
- If product undergoes repair or replacement, the product warranty will be effective from the submitted date with defective product in case of replacement. The warranty card with the new product should be filled with the original date of purchase. The company will own faulty parts/product. The replaced parts/product should be returned to the company.
- Product damage or non-operation of the product due to sagging of the door i.e. hinge loosening, or due to weather effect on product or door or doorframe is not covered under this warranty.
- Product surface finish and shade variation is not covered under this warranty.

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**EUROPA**  
ANTI-THEFT ENGINEERING

**WARRANTY**

- Any modification, tampering or amendment in the warranty card or a purchase bill/invoice will void the warranty of the product.
- The product warranty will be void in following circumstances or Conditions.
  - Mishandling/improper installation/misuse/improper application.
  - Not following direction instructions of use.
  - Failure to install the product without using installation guide.
  - Modification to the product part or removal /alteration of parts and components.
  - Application or seepage of liquid /oil/chemical/paint into key hole or inner part of the product.
  - Product damage or non-functional due to improper operational environment, such as natural calamity, lightning, exposure to direct sunlight, rain, high humidity etc.
  - Damage due to duplicate key, not 'EUROPA' make, entry of foreign substances in the key hole, accidents/fire/robbery.
- In case a product found non-operational after purchase and before installation, then same will be replaced after confirmation at the point of sale.
- Products are to be installed/repared by 'EUROPA' authorized technician, if not, then a warranty claim will be void.
- All incidental charges in the course of the repair/rectification shall be borne by the consumer/purchaser.
- Liability of/for any consequential loss or damage is expressly excluded.
- Warranty carries maximum liability limited to the cost of the product and valid only in India.
- To avail this warranty, the customer should produce this warranty card, duly filled, along with original purchase bill or invoice to the nearest 'EUROPA' dealer/distributor.

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**EUROPA**  
ANTI-THEFT ENGINEERING

**WARRANTY**

- Company holds right to amend the design/shape/color of the product without prior notice, in accordance with company's continuous technical improvement process.
- 'Welmade Locking Systems Private Limited', will have final decision on a warranty claim and will be binding on the customer.
- Matters/claim arising under this warranty will be subject to Pune jurisdiction only.
- This warranty is valid in India only.
- 'Welmade Locking Systems Private Limited', reserves the rights to amend the above Terms & Conditions without notice.

**Your KEY No. is**

Invoice No. : .....

Date of Purchase : .....

Contact No. of Technician : .....

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**PACKAGING CONTENTS** (For Model A321)

**EUROPA**  
ANTI-THEFT ENGINEERING

OUTSIDE BOX ASSEMBLY    INSIDE BOX ASSEMBLY    3+1 LIGHT KEY    RECEPTACLE    RECEPTACLE COVER

M6X80; QTY - 05 Nos    Ø8X38; QTY - 05 Nos    Ø5.7X19; QTY-03 Nos    USER MANUAL

**PRECAUTIONS**

Follow the instructions and pictures carefully for the Proper installation and smooth functioning of lock. Lock fitting should be done only by a EUROPA authorized carpenter or technician. The company will not be responsible, if the lock is damaged due to improper installation. Do not insert any of the screws by hammering which may damage lock and door; company will not be responsible for such damages. Door stopper should be fixed to avoid damage to lock body, by hitting against the wall or any other object. Before lock fitting, always make sure that door and its frame are at same level in closed condition. The improper level will affect the smooth functioning of lock (company is not responsible for such cases).

**INSTALLATION GUIDELINE & SETUP**

**TOOLS REQUIRED**

Pencil	Measuring Tape	Tri Square	Hand Drill	Hand File
Pointed Punch	Hammer	Hand Chisel	Screw Driver	Small Hackzaw

**THE LOCK IS SUITABLE FOR:**  
**1. LH & RH** Inside Opening Door. **2.** Door Thickness From 30 To 60 mm  
**3.** Door Frame width more than 50mm.

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**DOOR INSTALATION**

**EUROPA**  
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**DOOR PREPARATION**

Confirm the door is closing properly and there is no gap between door and frame from outside.

1. Mark the horizontal centre line on the outside panel of the door at suitable height. (39" height from the floor recommended). Ref. Fig.1
2. Mark the vertical line on the door panel with respect to door frame for the marker alignment. Ref. Fig.2
3. Align the marker along the marked Horizontal line and marked vertical line on the door panel. Stick the marker on door frame with the help of sticking tape to fix marker on door. Ref. Fig.3
4. Mark the centre hole "A" & "B" with the help of pointed punch. Ref. Fig.4

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**DOOR INSTALATION**

**EUROPA**  
ANTI-THEFT ENGINEERING

5. Remove the marker and drill through hole of Ø30mm at location "A" at location "B" Drill through hole of Dia 5mm, After that enlarge Dia 5mm to Dia 8mm i.e., Ref. Fig.5

**LOCK BODY INSTALLATION:**

6. Remove the masking tape from inside cover. Ref. Fig.6
7. Unscrew inside cover plate. Ref. Fig.7
8. Fix the inside cover plate on inside door panel with 5 Nos. of M6 screws and Align the outside lock from outside door panel simultaneously, Cut the screw as per door thickness to ensure engage with outer box assembly. Ref. Fig.8

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**DOOR INSTALATION**

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9. Fix both inside and outside lock by tightening the 5 Nos. of M6 screws from inside, Ref. Fig.9
10. Now fix inside cover on inside cover plate by 3 Nos. of M4X12. Ref. Fig.10
11. By rotating the knob bring the deadbolts in lock-open position, insert the receptacle. Refer Fig.11.
12. Close the door along the receptacle; keep the receptacle 2mm below the level of the lock body (deadbolt actuating gap) to prevent the tight operation of lock due to door sagging in the future. Ref. Fig.12

**RECEPTACLE & RECEPTACLE COVER INSTALLATION:**

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**DOOR INSTALATION**

**EUROPA**  
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**RECEPTACLE & RECEPTACLE COVER INSTALLATION:**

13. Mark outline of receptacle on the door frame with the pencil. Remove the receptacle & make the recess of 2mm depth at marked outline. Ref. Fig.13.
14. For receptacle Cover plate Drill the 3 Nos. holes of size Ø2mm and 15mm deep. For receptacle plate Drill the 5 Nos. holes of size Ø3.5mm and 35mm deep. For Dead Bolt Engagement drill the 2 Nos. of holes of size Ø20mm and 30mm deep As per deadbolts marks on frame Ref. Fig.14
15. Fix the receptacle with 5 Nos. Ø8.5X38mm screws, Ref. Fig.15
16. Now, fix the receptacle cover by using 3 Nos. Ø5.7X19 screw, Ref. Fig.16
17. Now Insert the key & check the functioning of lock. Fig.17

**During painting or construction Work, Properly cover the lock to avoid dust entry. For Periodic cleaning & lubrication of lock Assembly use ZORRIK88/WD40/CRC/RUSTLICK631. Do not use oil in Lock Assembly.**

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**ANTI-BURGLARY INSURANCE (ABI) PROSPECTUS**

**EUROPA**  
ANTI-THEFT ENGINEERING

Dear Customer,

We would like to compliment you on choosing of EUROPA and welcome you to the family of satisfied customers. With EUROPA, you get the best technology available today backed by the assurance of quality performance for years to come. You will discover the exact meaning of security the day you install EUROPA locks on your door. In keeping with our Global philosophy of total customer satisfaction, we offer you Anti Burglary Insurance risk cover (absolutely Free) from United India Insurance Company Limited, for a period of 12 months. In your interest, Please Scan QR Code from front page of user manual and do register digitally for Anti Burglary Insurance by uploading needful details & documents through Anti-Burglary Insurance Registration Form to avail the ABI.

**ANTI-BURGLARY INSURANCE**  
 Get free Anti-Burglary Insurance Worth ₹. 50,000/- with every Europa DPL P370BI & worth ₹. 2,00,000/- with every Europa Center Shutter Lock (S310 BR, S320 BR, S310 SC & S320 SC) & worth ₹. 5,00,000/- with every "Europa DEFENDO" all Models.

FILL THE "Registration Form" AS PER THE INSTRUCTIONS PROVIDED HERE AND GET 1 YEAR ANTI BURGLARY INSURANCE POLICY FROM UNITED INDIA INSURANCE COMPANY LIMITED FREE OF COST\*\*. Registration form to be filled in ENGLISH ONLY and use of any other language will not be accepted.

**In case of Burglary, kindly contact to United India Insurance Company Limited Divisional Office, Above Rajendra Honda Showroom, 2nd Floor, Near Sahyadri College, Sangamner Nashik Road, Sangamner-422605, Contact No 9790702172, Email id- 162900@uic.co.in & tpsawarkar@uic.co.in**

**ABI Claim Intimation Form** - In Case of burglary, kindly download this form available on our website in Services section under "Anti Burglary Insurance" and send to the above-mentioned insurance company along with the details as stated in Insurance prospectus.

**ABI Registration Form** - Scan the QR Code from front page of user manual to fill the Form and submit online within 7 days from date of purchase of lock & in case of Flat/New House Possession (Builder Installed Lock) this limit is 30 days.

\*\*Conditions apply as per Prospectus. Postage for claims to be borne by the customer.

**ANTI-BURGLARY INSURANCE - PROSPECTUS**  
**SALIENT FEATURES OF THE POLICY:** This is an extract of the Prospectus of the Policy. The complete Prospectus is available for public reading at the Divisional Offices of United India Insurance Company Limited, Divisional Office, Above Rajendra Honda Showroom, 2nd Floor, Near Sahyadri College, Sangamner Nashik Road, Sangamner-422605. Applicable Insurance Company will indemnify loss for burglary due to forced breakage of Insured Lock. This coverage is applicable only for homes and residential premises. The Coverage is not applicable for Shops, Offices and Godowns. Use of Duplicate keys is not covered (This coverage is restricted to burglary in the event of the breaking of the insured locks during the policy period. Burglary by any other means will not be covered). Installation of Lock recommended to be done as per defined lock installation standards etc provided along with lock packaging/refer website as per applicability of lock to avail ABI. TAX Invoice/Possession Letter (as applicable) is a must to register for ABI & to avail benefits of ABI.

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**ANTI-BURGLARY INSURANCE PROSPECTUS**

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**PERIOD OF INSURANCE:** Year from the date of purchase of Lock/ Possession date of Flat/House and subject to registration of ABI within 7 days / 30 days as per applicable.

**Maximum Claim Amount:** The Policy covers claim of applicable valuables up to ₹. 50,000/- for DPL P370BI & ₹. 2,00,000/- for Europa Center Shutter Lock (S310 BR, S320 BR, S310 SC & S320 SC) & ₹. 5,00,000/- "Europa DEFENDO" DKL Models.

**Items Covered Under Europa Center Shutter Lock (S310 BR, S320 BR, S310 SC & S320 SC) Insurance:** Commercial goods i.e., stock, furniture, fixtures, office automation equipment with a maximum sublimit of ₹. 2,00,000/- per item up to ₹. 5,00,000/-.

**Items Covered Under DPL P370BI Insurance:** Household Goods i.e., TV, Camera, Computer, Electric & Electronic items with a maximum sublimit of ₹. 5,000/- per item up to ₹. 50,000/-.

**Items covered under "Europa DEFENDO" all Models "Insurance:** House hold goods i.e., TV, Camera, Computer, Electric & Electronic items with a maximum sub limit of ₹. 50,000/- per item up to total of maximum ₹. 5,00,000/-.

**Excluded Items Under DPL P370BI, Center Shutter Lock (S310 BR, S320 BR, S310 SC & S320 SC) & "DEFENDO all models" Insurance:** Cash, valuables/Jewellery, Curious Antiques, other works of art, paintings, watches and all the items not mentioned in covered items list.

**CLAIM PROCEDURE:** In case of Burglary of items covered under this insurance policy, you are advised to abide by taking following steps:  
 1. To lodge F.I.R. with Nearest Police Station.  
 2. To send F.I.R. copy along with insured broken lock, ABI Claim Intimation Form, Summary A from JMFC or final investigation report by police whichever is available first and purchase (Tax Invoice / Possession Letter) bill (by registered post) to the Divisional Office of appropriate insurance company.

**PAYMENT OF CLAIM:** Payment for admissible claims will be made in Indian Currency and through A/c Payee Cheque / Pay order / Demand draft after due processing and on receipt of duly signed Discharge Voucher from the Beneficiary. Such payment will be made within 15 days from the date of receiving the signed Discharge Voucher from the Beneficiary.

**OTHER TERMS:**  
 This Policy is available to Indian citizens only. Claims under this policy shall have to be taken in India. This Policy shall benefit only those who fill up the ABI Registration form & Claim Intimation Form as per the INSTRUCTIONS provided. The Applicable Insurance Company reserves the right to reject any person from being covered under this Policy without assigning any reason. The details provided by the intended Beneficiary may be verified by The Applicable Insurance Company and failure on part of the Beneficiary to provide documents certifying the details will result in rejection of claim or cancellation of Beneficiary Certificate ab initio. Welmade Locking Systems Private Limited reserves right to withdraw the coverage without prior notice.

Subject to Pune Jurisdiction.

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**DIMPLE KEY LOCK REGISTRATION FORM**

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ANTI-THEFT ENGINEERING

To obtain spare duplicate keys, kindly send following details to the company. Spare keys cannot be supplied to you without this information.

Key No. : \_\_\_\_\_

(Attach both top view & side view scan copies or photocopy of key with key number clearly visible)

Customer Name: \_\_\_\_\_

The address to which keys are to be sent (attach address proof):  
 Quantity of spare keys required \_\_\_\_\_ Nos.,  
 Date: \_\_\_\_\_  
 Place: \_\_\_\_\_ Signature: \_\_\_\_\_

**48 HOUR SPARE KEY SERVICE**

The company will arrange to manufacture duplicate spare keys within 48 working hours from the date/time of receipt of following essentials in the factory premises by post/courier /E-mail.

- Scan copy or photocopy of top & side view of the key with key number clearly visible
- Mention name/address/Contact No./Qty. of keys required.
- Address proof - photocopy (Electricity bill/driving license/passport/vote ID card)
- Identity proof - photocopy (pan card/driving license/Aadhar card/voter ID card)

(This time span of 48 hours does not include the time taken for this card to reach the company and the time taken for the key to reach the customer after keys leave the company. It excludes the weekly offs, festivals & national holidays as well as delays due to power cuts, the material / tool shortage, labour unrest, m/c breakdowns, lockdowns, viral pandemic issues and other delays normally likely to be observed in factory.) The keys will be sent by Courier on 'to pay' basis. After the payment of charges to company's bank account.

For further details please contact [service@europalocks.com](mailto:service@europalocks.com)

**! If the lock is locked from the outside with a key, it must be unlocked using the key from the outside.**

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